

Project	Agency/Department	Category	Goal	Planned Cost	Objective
California Child Support Automated System - Child Support Enforcement CCSAS-CSE	State & Consumer Svcs/Franchise Tax Board	Case Management	Improve Access to Government Services	\$1,450,431,964	This project will develop a single statewide system for child support. See the CCSAS - State Disbursement Unit project for the collection and disbursement functions of CCSAS. Together the two projects represent the full new child support function for the state.
VoteCal Statewide Voter Registration System	Secretary of State	Case Management	Improve Access to Government Services	\$69,178,975	This project will involve conducting a business-based procurement to implement a new centralized, state-managed voter registration database. Existing county election management systems will be remediated to serve as the front-end data entry points. The solution may be a modified commercial off-the-shelf software suite, or a completely new system. The new database will completely replace the current Calvoter database and will allow the Secretary of State to meet 100 percent of the Federal Help America Vote Act voter registration requirements.
Disability Insurance Branch Automation Project, Phase 3 (DIAP 3)	Labor/Employment Development Department	Case Management	Improve Access to Government Services	\$33,032,816	This project will automate Disability Insurance claim filing by implementing the following: 1) "smart" Internet Claim Forms that claimants can complete and submit on-line, 2) forms that can be imaged and processed electronically, 3) a key data entry function that will be used for any forms that are not transmitted electronically or that are not scannable, and 4) an electronic channel through which health care providers may submit personal health information related to specific claims.

Local Government e-Claims	State Controller	Case Management	Improve Access to Government Services	\$4,102,470	This project will implement a commercial off-the-shelf (COTS) software product to expand the functionality of the existing mandated cost claim system. The new functionality will allow local governments to electronically submit mandated cost claims to the state via the Internet. The electronic submission would eliminate the SCO data entry and storage of the paper claims. The system will also provide automated edits and workflow management. This 'front-end' system would then interface with the existing Local Reimbursement Section (LRS) system.
Consumer Information Management System	Public Utilities Commission	Case Management	Improve Access to Government Services	\$3,872,997	This project will install and implement a modified-off-the-shelf software package to assist staff in processing consumer inquiries and complaints. The system is expected to improve the PUC's ability to respond to consumer issues, increase effectiveness in processing and resolving complaints, improve service quality to the public, and facilitate data analysis throughout the PUC.
California Electronic Access to Securities Information (Cal-EASI) Expansion	BT&H/Dept of Corporations	Case Management	Improve Access to Government Services	\$1,246,100	This project will modify the Cal-EASI system to increase online filings from one to three types of securities notices. The expanded online filing options will increase the percentage of security filings supported by an Internet filing option from 73 percent to 85 percent.

Increase Program Efficiencies (IPE)	State & Consumer Svcs/Dept of Fair Employment and Housing	Case Management	Improve Access to Government Services	\$1,170,610	This project will develop an Internet self-service system to improve the delivery of employment discrimination complaint services by allowing individuals to schedule an intake interview or request a right-to-sue notice over the Internet. The project will also upgrade data communications infrastructure between the DFEH headquarters and district offices.
Registry of Charitable Trusts -- Automated Registry System	Dept of Justice	Case Management	Improve Access to Government Services	\$1,160,000	This project will provide electronic reporting and imaging capabilities, including the ability to accept electronic filing of registrations and reports, automatically generate delinquency and late-fee notices, and provide access via the Internet to financial data and reports.
District Office Tracking and Reporting System	Resources/Dept of Conservation	Case Management	Improve Access to Government Services	\$756,100	This project will implement a centralized District Office Tracking and Reporting System, which will replace six standalone systems. The system will enhance customer service by providing public access, via the Department of Conservation's website, to expanded data on wells and the status of permit processing. This information has been requested by regulated industries and other stakeholders.
AB1182 Implementation Expansion of E-Filing	Public Utilities Commission	Case Management	Improve Access to Government Services	\$656,675	The PUC is proposing to purchase a commercially available workflow application that will enable the Advice Letter (AL) process to be automated. This includes web enabled e-filing for the informal submittal by the public and a document management repository for internal staff use in the AL process.

